Our **Mission**
To engage our diverse community, inspire ideas, and accelerate lifelong learning through traditional and innovative library services:
- To inspire personal and professional growth.
- To foster a collaborative and welcoming environment within and beyond the Library.
- To contribute to the development of a curious, compassionate, and resilient community.

Our **Vision**
Great Neck Library will be a cornerstone for connectivity, inspiration, culture, education, and recreation.
Inclusion
We welcome and bring visibility to all facets of our community.

Integrity
We strive for transparency in all of our interactions.

Partnerships
We work to build partnerships which strengthen our library and community.

Sustainability
We responsibly make choices which support our community’s environment and intentionally plan for the fiscal stability of the Library.

Service
We endeavor to provide reliable information, diverse collections, and innovative programs.
Strategic Priorities and Goals

1. Environment, buildings, spaces
Create a welcoming environment that provides spaces which allow patrons to use the library in the ways that they will like, i.e. study in groups, individually or talk/socialize.

A. Survey environment and remove barriers to accessibility
   a. Adjust signs/instructions on walls to help people understand, connect, and feel welcome
   b. Ensure ADA compliance in buildings and delivery of service
   c. Re-evaluate current parking space allocation
   d. Review protocols and measures to ensure patron and staff safety
      i. Review security cameras and camera policy

B. Review policies to remove obstacles to hospitality
   a. Encourage the ability for staff to say “yes”
   b. Review and amend food/drink policy, cell phone policy, quiet policy
   c. Amend forms and procedures for library card application, changing name/information and preferred name and/or pronoun

C. Green Space
   a. Bring green space/nature inside
   b. Lead local sustainability ventures and reduce carbon footprint
   c. Improve outdoor spaces to invite additional ways to use the Library

D. Re-evaluate and complete spaces at all locations
   a. Complete space assessment at Main
      i. Move Director’s office closer to the public service floor
      ii. Finish bookroom in order to create additional space for STEM expansion
      iii. Expand and complete Local History room
      iv. Expand Children’s programming and storage space
   b. Increase access to spaces for meetings, studying and interviews across system
2. Establish positive regard and reputation within the library and community
Strengthen the Library’s reputation as a trusted community partner by expanding services into the community.
A. Actively engage with our community to publicize events and happenings
   a. Have presence at local events
   b. Partner with community groups within and outside the library
B. Evaluate donation policy and establish means and opportunities to recognize substantial gifts made by individuals, foundations, and/or corporate donors to the Great Neck Library
C. Seek underrepresented community groups to serve
D. Develop and utilize additional systems of communication
E. Extend presence of the Library using promotional materials

3. Attract and retain high quality staff
Exceptional staff who are supported provide innovation and outstanding services to patrons.
A. Acknowledge staff as professionals
B. Support and increase professional development opportunities
C. Create opportunities for team building and staff 80/20 inspirational projects
D. Ensure competitive compensation

4. Develop resources reflective of our community’s needs and interests
Create recognizable world class programming to meet the needs of our diverse community.
A. Create opportunities for civic engagement
B. Strengthen interconnectivity through Local History documenting and memorializing histories of families arriving and living in the community
C. Advance collection development and programs in English and world languages
D. Introduce high profile author events
E. Remove barriers and obstacles for registering for programs
F. Institute a Library of Things lending program
G. Expand and develop STEM lab services by continuing to add new technology and staff to support programming across all departments and locations

Learn more about our Long Range Plan at greatnecklibrary.org